

The Patient-Provider Partnership Specialists Agreement

The health and wellness of our patients it's a top concern of this office. Providing the best possible specialty care to every patient is our primary goal. Your care will be coordinated with your Primary Care Physician. Below are some guidelines to make the best of this partnership.

As our patient, your responsibilities are to:

- Prepare for and keep scheduled visits or reschedule visits in advance whenever possible
- Follow through with recommended testing and contact our office if you are unable to get these tests completed.
- Participate and commit to the treatment plan that has been developed for you
- Be sure you understand the treatment plan, if not ask questions
- Tell us immediately if you are unable to follow your recommended treatment plan so we can modify it for you to receive the best results possible
- Be honest about your history, symptoms and other important information about your health
- Tell your healthcare team about any changes in your health and well being
- Follow up with you Primary Care Provider for overall heathcare needs

As your provider office, our responsibilities are to:

- Schedule your appointment as soon as possible
- Communicate regularly with your Primary Care Provider to make sure we coordinate your care
- Consider all your needs when we work with you to develop you treatment plan related to the reason for your referral
- Provide 24 hour access to medical care and same day appointments, whenever possible and provide instructions on how to meet your health care needs when the office is not open
- Provide you with information to help you learn how to self-manage your condition and assist you with establishing goals for this condition
- Provide you with clear directions about medicines and other treatment options
- When necessary, direct and coordinate your care through referrals to appropriate community resources
- End every visit with clear instructions about your diagnosis, expectations, treatment goals and future plans

Thank you,

George J. Murakawa, MD, PhD and Staff at Somerset Skin Centre